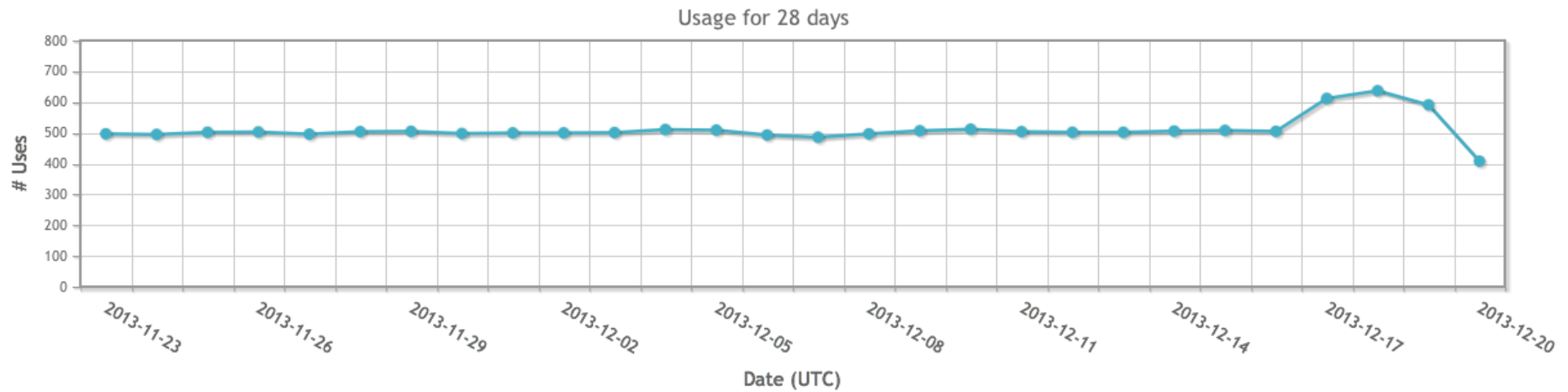


Service Failure Notification:

We have now implemented automated email notification of service failures. If a service's reliability falls below 20% for a 3 hour period, or if the reliability of a service falls below 95% for the entire day, an email will be sent to the service owner(s). If you are receiving this email, you are registered as an owner for at least one service. The email contains a link to the service details page and a link to a log describing the errors that caused the email to be generated. You must be logged on to science.canarie.ca to view the log. We will shortly be expanding this functionality to include a RESTful interface that you can call directly to learn about the status of your service(s) and a sample Nagios plugin.

Access to Usage Data Error Logs:

If you log onto science.canarie.ca and go to your service's details page, you will now have access to a log that lists any errors we detected in your usage data. Typically, such errors occur when the total use count decreases without a corresponding change to the last reset time.



[To view failed usage data, please click here.](#)



Log Off

You can now log off science.canarie.ca without closing your browser. Once logged on, a "Logout" option will appear on the menu bar as shown below. Note that if your browser is logged onto multiple sites using your CAF or CAF Guest IdP single sign on credentials, this control will only log you out of science.canarie.ca. Your browser will still be logged onto the other sites.

